

# Senior Living Organization

## Turnover Drops, Saving \$166,170 in First Year

### Background

This not-for-profit life plan community, founded in 2001, was inspired by the vision and values of the Sisters of the Holy Names of Jesus and Mary. They provide a continuum of housing, health and educational services. They respond to the Gospel's vision of full development for every individual at each stage of life. They seek to ensure the dignity, independence, well-being and security of older people through a wide range of services.

### Challenge

The organization was seeking a hiring solution that would help them identify and retain the best employees and accomplish their overall goal of reducing and controlling job turnover. The hiring tool needed to reflect their core values, including; compassion, integrity, and a spirit of service, to help provide even greater levels of care for their residents.

### Solution

The organization was referred to Insight Worldwide by a senior care company who used Insight's solutions and saw excellent results. They implemented Insight's Premium Care Selection assessments into their hiring process and quickly saw employee turnover decrease and saw the culture of the organization change—for the positive.

### Benefits

According to the Director of Human Resources for the organization, "We are now at about 31.9% turnover overall (down from 40+%) but at only 20.6% with our Insight hires—and that's after a year!"

- Turnover dropped over 20% year over year.
- Employee productivity dramatically increased.
- Avoided 30+ new hires while saving \$166,170 in the first year.

### About Insight Worldwide

Since its founding in 2000, Insight Worldwide has used pre-employment tests to get millions of people to reveal the truth about their capabilities, ethics, and work habits. If you would like to see what Insight can do for your company, call **1-888-314-8908** or visit [www.insightww.com](http://www.insightww.com).

“ Our hiring managers are more engaged and due to Insight's tools they have better information for their hiring decisions. Employees are happier and it's a great place to work and live.”

Director of Human Resources  
Not-For-Profit Senior Living Organization



### Employee Turnover

